

### **AHI PPS DSRIP News**

February 8, 2018

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## Responses Still Needed for Annual Health Information Technology Survey

Information technology is a key component of achieving DSRIP goals and as our PPS moves forward in developing an integrated delivery system, it is vital for us to refresh previously-collected data to ascertain our partners' current technological capabilities. To that end, the PPS sent to leaders at partner organizations a survey via SurveyMonkey in December to gather needed information.

If you received a survey, but haven't had a chance to take it, we ask you to please complete it at your earliest convenience. In some cases, you will need to forward the <u>survey link</u> to whomever is responsible for information technology in your organization. If your organization is not an AHI PPS partner, there is no need for you to take the survey.

If you have any questions, please email <u>dsripahi@ahihealth.org</u>. Thank you for your prompt attention to this important matter.

# Reminder: M.S. Hall Collecting DSRIP Partner Provider Listings and Organizational Profiles, Completed Workbooks Due by Tomorrow

As a reminder, consulting firm M.S. Hall is updating AHI PPS partner provider listings and organizational profiles as explained in an email sent to partners on January 19.

The deadline for you to complete and email your workbook to <a href="mailto:DSRIPAHIConsulting@ahihealth.org">DSRIPAHIConsulting@ahihealth.org</a> is Friday, February 16. We have extended by one week the window to receive 100 percent of the incentive payment for which your organization is eligible. Please be aware, return of this information is required for you to receive the full incentive payment.

If you have any questions, please send an email to the above address and thank you for your prompt attention to this very important matter.

### HealthStream: A Valuable, Free Training Resource for PPS Partners

If you're an AHI PPS partner and have yet to register for our online learning management system, HealthStream, you're missing out on a valuable resource that offers a wide variety of free training programs, many of which offer Continuing Education Credits.

Follow these <u>instructions</u> to self-register for HealthStream.

If you have any questions or need registration assistance, please contact Chelsea Truehart, AHI Workforce Coordinator, at <a href="mailto:ctruehart@ahihealth.org">ctruehart@ahihealth.org</a>.

Telehealth Billing and Reimbursement Webinar, Feb. 13

The North Country Telehealth Partnership is hosting a webinar, Telehealth Billing and Reimbursement: How Do I Get Paid, from 1:00 — 2:00 p.m., Tuesday, February 13. The webinar, the second in a series of informational broadcasts, will cover billing and reimbursement from private and government payers on state and national levels.

Register for the webinar.

Read the training flyer for more information.

If you have any questions, contact Katy Cook at kcook@ahihealth.org.

### Screening, Brief Intervention, and Referral to Treatment (SBIRT) Training, Feb. 13 in Glens Falls

Screening, Brief Intervention, and Referral to Treatment (SBIRT) is an integrated, public health approach to the delivery of early intervention and treatment services for persons with or at risk for developing substance use disorders.

The AHI PPS and Council for Prevention are hosting an evidence-based SBIRT training session from 8:00 a.m. — 1:00 p.m., Tuesday, February 13, at the Queensbury Hotel in Glens Falls.

Read the training flyer for more details.

Register for the training.

If you have any questions, contact Rebecca Evansky at <u>revansky@ahihealth.org</u>.

Researching and Approaching Grantmakers Workshop, Feb. 28 in

# Johnstown and Mar. 1 in Lake George

The Adirondack Rural Health Network (ARHN), a program of AHI, is partnering with Nonprofit Works to host a workshop that will provide a step-by-step process to help organizations research and find grantmakers and ask for their guidance prior to applying.

Researching and Approaching Grantmakers will be held on two dates at two locations (you only need to attend one of the sessions):

- Wednesday, February 28, 9:30 a.m. 2:30 p.m., Holiday Inn, Johnstown
- Thursday, March 1, 9:30 a.m. 2:30 p.m., Holiday Inn, Lake George

Read the <u>training flyer</u> for more details.

Register for one of the sessions.

If you have any questions, contact Sara Anostario at <a href="mailto:sanostario@ahihealth.org">sanostario@ahihealth.org</a>.

# Becoming a Health Literate Organization Training, Mar. 5 in Plattsburgh and Mar. 26 in Lake Placid

The AHI PPS is offering a cultural competency and health literacy training program to teach an extensive array of individuals and organizations involved in the delivery, coordination and support of health care services how to integrate health literacy into strategic and operational planning, goals and measures, and quality improvement efforts.

Becoming a Health Literate Organization, conducted by Greg Owens, LMSW, and Jennifer Manganello, PhD, MPH, is being held from 9:00 a.m. — 3:00 p.m. on the following dates:

- Monday, March 5, Plattsburgh Brewing Company, Plattsburgh
- Monday, March 26, The Crowne Plaza, Lake Placid

Target audience: clinicians, administrative staff and other professionals from hospitals, community health centers, group practices, clinics, pharmacies, dental offices, specialty care units, payers, and more.

Learn more and <u>register</u> for one of the sessions.

If you have any questions, contact Melissa Davey at <a href="mailto:mdavey@ahihealth.org">mdavey@ahihealth.org</a>.

### Three-Part Training Series - The Patient Experience: Providing Care from a New Lens, March and April in Gloversville

AHI is offering a three-part training series targeting staff involved with discharge planning and care management, particularly concerning the high-utilizer population. *The Patient Experience: Providing Care from a New Lens*, is being held during March and April at the Paul Nigra Center for Creative Arts in Gloversville.

- Bridges to Health and Healthcare, March 6 or 8, 8:30 a.m. 12:00 p.m.
- Trauma Informed Care, March 13 *or* 15, 8:30 a.m. 12:00 p.m.
- Motivational Interviewing (two-day training), April 12 or 13 and April 26 or 27

Read the <u>training flyer</u> for more details.

Register for the training.

### Dinner and Learn: Improving Communication with Patients Through Cultural Competency and Health Literacy Best Practices, Mar. 26 in Lake Placid

The AHI PPS is hosting a "Dinner and Learn" event for physicians focusing on identifying strategies and opportunities for incorporating health literate practices into patient interactions. *Improving Communications with Patients Through Cultural Competency and Health Literacy* 

Best Practices is being held from 5:00 — 8:00 p.m., Monday, March 26, at The Crowne Plaza in Lake Placid.

Visit **Eventbrite** for more details and to register for the event.

Contact Melissa Davey at <a href="male-width">mdavey@ahihealth.org</a> with any questions.

## Online Recruitment and Retention Training Available Through HealthStream

AHI, Hudson Mohawk AHEC, 3RNet, and Sogence recently conducted training sessions on recruitment and retention innovation. As an extension to the training, 3RNet has posted on HealthStream, the AHI PPS online learning management system, three modules for PPS partners to view at your convenience.

- Onboarding New Employees for Retention
- Sourcing Candidates Online
- Local Free and Low-Cost Resources

Simply log into HealthStream and you will see the course, *Strategies to Aid in Your Recruitment for Retention*, in your to-do list.

If you have any questions or would like to register for HealthStream, please contact Chelsea Truehart at ctruehart@ahihealth.org.

#### **Health Care News and Resources**

Please visit <u>Health Care News and Resources</u> for national, regional and local health care news and resources that may be relevant to your work.

If you have news you'd like us to consider publishing in this newsletter, please forward the details to <a href="mailto:communications@ahihealth.org">communications@ahihealth.org</a>.

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