



## AHI PPS DSRIP News

May 3, 2018

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## **NYS DOH, NCQA Develop State-Specific Patient-Centered Medical Home Model**

The New York State Department of Health has collaborated with the National Committee for Quality Assurance (NCQA), the creator of the patient-centered medical home (PCMH), to develop a customized, state-specific PCMH program. The New York State Patient-Centered Medical Home (NYS PCMH) Recognition Program, announced in early April, aims to support the state's initiative to improve primary care by expanding access to high-performing providers and achieving the Triple Aim goals of better health, lower costs and better patient experiences.

PCMH is a care delivery model where the primary care team, with the involvement of the patient (and family, when appropriate), is responsible for managing the full spectrum of health care needs, coordinating with clinicians in other settings when care cannot be provided in the primary care setting.

Visit [New York State Patient-Centered Medical Home](#) for additional information, including program and reporting requirements, standards and guidelines, informational materials, and more.

If you are a primary care practice interested in pursuing NYS PCMH NCQA recognition, contact Jolene Munger at [jmunger@ahihealth.org](mailto:jmunger@ahihealth.org).

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## **NY Connects Home Care Job Fair/Open House, May 15 in Lake George**

NY Connects of Warren-Hamilton Counties Office for the Aging is hosting a "Home Care and More" Job Fair/Open House, 10:00 a.m. — 2:00 p.m., Tuesday, May 15, at the Warren County Human Services Building, 1340 State Route 9, Lake George.

Representatives from numerous home care providers will share information about available services and employment opportunities.

If you have any questions, call 1-866-805-3931.

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## **Empowering Health Care Consumers CCHL Training Module, Ideal for Front-end Staff, Offered at Four Locations This Month and Next**

The AHI PPS is hosting the latest in a series of cultural competency and health literacy training sessions, a module ideal for front-end staff from clinical settings, public health agencies and community-based organizations who communicate directly with patients/clients.

Facilitated by trainers Jennifer Manganello, PhD, MPH, and Greg Owens, LMSW, workshop topics will include the core principles of shared decision-making and empowering consumers, and disseminating messages and designing materials for different populations. A presentation

will also be made on cultural sensitivity/competence related to interacting with the aging population.

*Empowering Health Care Consumers: Tools for Assessing Health Literacy and Promoting Chronic Disease Self-Management*, is being held 9:00 a.m. — 3:00 p.m. at four locations this month and next:

- Monday, May 21, The Crowne Plaza, Lake Placid
- Wednesday, May 30, Holiday Inn, Saratoga Springs
- Thursday, May 31, Great Escape Lodge, Queensbury
- Friday, June 8, Holiday Inn, Plattsburgh

[Register](#) for one of the sessions.

Attendees are encouraged to bring organizational patient/client materials for individualized review.

If you have any questions, contact Melissa Davey at [mdavey@ahihealth.org](mailto:mdavey@ahihealth.org).

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## **Last Chance to Register for Dinner and Learn: Improving Communication with Patients Through Cultural Competency and Health Literacy Best Practices, May 21 in Lake Placid**

This is your last chance to register for the AHI PPS-hosted “Dinner and Learn” for physicians, nurses, clinical care workers and other health care professionals, *Improving Communications with Patients Through Cultural Competency and Health Literacy Best Practices*. The session will be held 5:00 — 8:00 p.m., Monday, May 21, at The Crowne Plaza in Lake Placid.

The program will focus on identifying strategies and opportunities for incorporating health-literate practices into patient interactions. Participants are eligible to receive 1.75 Continuing Medical Education (CME) credits.

Learn more and [register](#) for the event.

If you have any questions, contact Melissa Davey at [mdavey@ahihealth.org](mailto:mdavey@ahihealth.org).

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## **Reminder: AHI PPS Workforce Open Forum Webinar, May 23**

Interested in learning more about changes to workforce funding in DSRIP Year 4 (DY4) or viewing a live demonstration of HealthStream, a free learning management system for AHI PPS partners that provides access to hundreds of courses? Join us at 1:00 p.m., Wednesday, May 23, for an AHI PPS Workforce Open Forum. The webinar will also provide an opportunity for partners to ask questions regarding workforce initiatives.

Visit [GoToWebinar](#) to register and participate in the webinar. Call-in information: 518.730.0015; access code: 362892.

If you have any questions, contact Jessica Maguire at [jmaguire@ahihealth.org](mailto:jmaguire@ahihealth.org).

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## Three-Part Training Series - The Patient Experience: Providing Care from a New Lens, May-July in Glens Falls

AHI is again offering a three-part training series targeting staff involved with discharge planning and care management, particularly involving the high-utilizer population. *The Patient Experience: Providing Care from a New Lens*, is being held from May through July at the Queensbury Hotel in Glens Falls.

- *Bridges to Health and Healthcare*, Wednesday, May 23, 8:30 a.m. — 12:00 p.m. *or* 12:30 — 4:00 p.m.
- *Trauma Informed Care*, Thursday, May 31, 8:30 a.m. — 12:00 p.m. *or* 12:30 — 4:00 p.m.
- *Motivational Interviewing* (two-day training), Friday, June 8 and Friday, July 13, 8:30 a.m. — 12:00 p.m. *or* 12:30 — 4:00 p.m.

Read the [training flyer](#) for more details.

[Register](#) for the training.

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## Doctors Across New York Grant Application Webinar Presentations Posted

Two slide presentations from the April 25 Doctors Across New York 2018 Grant Application webinar have been posted on the NYS DOH website.

Visit [Doctors Across New York](#) to access the presentations.

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## Mental Health Association in Essex County Recognized for Home and Community Based Service Leadership

Congratulations to the Mental Health Association in Essex County for receiving recognition as leaders in the provision of Home and Community Based Services (HCBS) by the New York State Office of Mental Health (NYS OMH).

According to Douglas Meyer, Director of Services, MHA in Essex County, the organization was one of the first in the state prepared to provide HCBS in October 2016. Since that time, the agency has been asked by NYS OMH to participate in many statewide and regional forums to help entities seeking to provide such services.

“With a foundational philosophy and approach on recovery for all and meeting people where they are at, the MHA in Essex County was perfectly prepared to offer Home and Community Based Services from the very beginning,” stated Joseph Simko, Program Specialist – Managed Care Team, NYS OMH. “They understood that changing the outcomes of peoples’ lives meant a change in the way services are delivered. Their success in changing lives is because of that willingness to put those they serve at the forefront and adapt the services they provide accordingly.”

Visit [Mental Health Association in Essex County](#) to learn more about the organization.

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## Social Determinants of Health Innovation Application Now Available

The New York State Department of Health, Office of Health Insurance Programs, Bureau of Social Determinants of Health, is launching a new initiative to identify innovative ideas to effectively address the Social Determinants of Health (SDH) for Medicaid members across the state.

The intent of the "Call for SDH Innovations" initiative is to solicit input from interested parties across the state and around the country. Innovations will be reviewed by a team of health care experts identified by DOH. Top innovations will receive special recognition but all innovations, with the consent of the submitting organization, will be shared publicly by DOH.

Access the [Call for Social Determinants of Health Innovation application](#). Innovations are due by June 15.

If you have any questions, email [SDH@health.ny.gov](mailto:SDH@health.ny.gov).

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## Health Care News and Resources

Please visit [Health Care News and Resources](#) for national, regional and local health care news and resources that may be relevant to your work.

If you have news you'd like us to consider publishing in this newsletter, please forward the details to Phil Kahn at [communications@ahihealth.org](mailto:communications@ahihealth.org).

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Adirondack Health Institute

For more information, visit [www.ahihealth.org/ahipps](http://www.ahihealth.org/ahipps)

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