



AHI PPS DSRIP News

May 17, 2018

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Citizens Budget Commission Publishes Options for Enhancing New York's Health Home Initiative

Citizens Budget Commission, with support from the New York Community Trust, has published a discussion paper, *Options for Enhancing New York's Health Home Initiative*. The report addresses the challenges in extending, in a cost-effective manner, Health Homes to all who can benefit from their services.

Read and download the [report](#).

Empowering Health Care Consumers CCHL Training Module, Ideal for Front-end Staff, Offered at Four Locations This Month and Next

The AHI PPS is hosting the latest in a series of cultural competency and health literacy training sessions, a module ideal for front-end staff from clinical settings, public health agencies and community-based organizations who communicate directly with patients/clients.

Facilitated by trainers Jennifer Manganello, PhD, MPH, and Greg Owens, LMSW, workshop topics will include the core principles of shared decision-making and empowering consumers, and disseminating messages and designing materials for different populations. A presentation will also be made on cultural sensitivity/competence related to interacting with the aging population.

Empowering Health Care Consumers: Tools for Assessing Health Literacy and Promoting Chronic Disease Self-Management, is being held 9:00 a.m. — 3:00 p.m. at four locations this month and next:

- Monday, May 21, The Crowne Plaza, Lake Placid
- Wednesday, May 30, Holiday Inn, Saratoga Springs
- Thursday, May 31, Great Escape Lodge, Queensbury
- Friday, June 8, Holiday Inn, Plattsburgh

[Register](#) for one of the sessions.

Attendees are encouraged to bring organizational patient/client materials for individualized review.

If you have any questions, contact Melissa Davey at mdavey@ahihealth.org.

AHI PPS Workforce Open Forum Webinar, May 23

Interested in learning more about changes to workforce funding in DSRIP Year 4 (DY4) or viewing a live demonstration of HealthStream, a free learning management system for AHI PPS partners that provides access to hundreds of courses? Join us from 1:00 — 2:00 p.m.,

Wednesday, May 23, for an AHI PPS Workforce Open Forum. The webinar will also provide an opportunity for partners to ask questions regarding workforce initiatives.

Visit [GoToWebinar](#) to register and participate in the webinar. Call-in information: 518.730.0015; access code: 362892.

If you have any questions, contact Jessica Maguire at jmaguire@ahihealth.org.

Three-Part Training Series - The Patient Experience: Providing Care from a New Lens, May-July in Glens Falls

AHI is again offering a three-part training series targeting staff involved with discharge planning and care management, particularly involving the high-utilizer population. *The Patient Experience: Providing Care from a New Lens*, is being held from May through July at the Queensbury Hotel in Glens Falls.

- *Bridges to Health and Healthcare*, Wednesday, May 23, 8:30 a.m. — 12:00 p.m. *or* 12:30 — 4:00 p.m.
- *Trauma Informed Care*, Thursday, May 31, 8:30 a.m. — 12:00 p.m. *or* 12:30 — 4:00 p.m.
- *Motivational Interviewing* (two-day training), Friday, June 8 and Friday, July 13, 8:30 a.m. — 12:00 p.m. *or* 12:30 — 4:00 p.m.

Read the [training flyer](#) for more details.

[Register](#) for the training.

Project TEACH Educational Dinner, May 23 in Plattsburgh

AHI is hosting a “Dinner and Learn” educational opportunity spotlighting Project TEACH, a New York State Office of Mental Health-funded program focused on strengthening and supporting pediatric primary care providers (PCPs) in delivering care to children and families who experience mild-to-moderate mental health issues. The target audience for this event includes primary care providers, office managers, Patient-Centered Medical Home (PCMH) champions, and other appropriate staff members.

The no-cost learning session will be held 5:30 — 7:00 p.m., Wednesday, May 23, at the Butcher Block in Plattsburgh. Dinner will be provided.

Learn more and [register](#) for the event.

If you have any questions, contact Jolene Munger at jmunger@ahihealth.org.

Online Panel Discussion - Addressing Social Determinants of Health: Navigating Contract Development and Launch, May 29

The Healthy Outcomes Learning Network is hosting an online panel discussion, *Addressing Social Determinants of Health: Navigating Contract Development and Launch*, 2:00 — 3:00 p.m., Tuesday, May 29.

The discussion will feature the heads of two organizations presently engaged in innovative, outcomes-oriented statewide contracts to improve health in their communities. Panelists will discuss planning for the operational and financial implications of partnership; managing relationships and negotiating contracts with state partners; and programmatic and funding considerations in scaling/institutionalizing contract pilots. In addition, the Healthy Outcomes Initiative's Capstone Final Report, released this month, will be reviewed.

[Register](#) for the webinar.

Value-Based Training Sessions for Direct Care Practitioners and Behavioral Health Managers, May 30 in Albany and June 19 in Syracuse

The Managed Care Technical Assistance Center of New York (MCTAC) is hosting regional training sessions across the state, including workshops in Albany and Syracuse, on the basics of value-based payment (VBP). Two workshops will be held in each city – one for direct care practitioners and their supervisors and one for managers and supervisors of behavioral health agencies.

Value-Based Payment: A Guide for Direct Care Practitioners will focus on the expanded role of the practitioner as an essential part of quality, integrated care and improved health outcomes.

- Wednesday, May 30, 10:00 a.m. — 1:00 p.m.
Albany Public Library, Large Auditorium, 161 Washington Avenue, Albany
- Tuesday, June 19, 9:30 a.m. — 12:30 p.m.
Central Library, Meeting Room, Syracuse

[Learn more and register](#) for one of the sessions.

Value-Based Payment: A Guide for Managers in Behavioral Health will provide an overview of VBP arrangement types and integral aspects of successful VBP implementation, including how to use data to improve quality, designing staff roles and engagement strategies.

- Wednesday, May 30, 2:00 — 5:00 p.m.
Albany Public Library, Large Auditorium, 161 Washington Avenue, Albany
- Tuesday, June 19, 1:30 — 4:30 p.m.
Central Library, Meeting Room, Syracuse

[Learn more and register](#) for one of the sessions.

Second Semester of MCTAC's Performance-Driven Academy Begins in July

Semester two of MCTAC's Performance-Driven Academy (PDA) will begin in July. The PDA is a year-long educational series designed to prepare organizations for value-based payment. Semester two will address fiscal management practices and maintaining a successful leadership team.

Learn more and join the [Performance-Driven Academy](#).

Save the Date: 2018 North Country Telehealth Conference, Nov. 8 in Glens Falls

The North Country Telehealth Partnership will be hosting the 2018 North Country Telehealth Conference, *Virtual Care in a Value Based World*, Thursday, November 8, at the Queensbury Hotel in Glens Falls. A pre-conference session will be held on Wednesday, November 7. More details will be forthcoming.

Adirondack Health Receives Five-Star CMS Patient Experience Rating

Kudos to our partners at Adirondack Health for receiving a five-star rating and scoring in the top six percent of hospitals nationwide in guiding a patient's experience based on a ranking from the federal Centers for Medicare and Medicaid Services. The five stars granted to Adirondack Health are based on Hospital Consumer Assessment of Healthcare Provider and Systems (HCAHPS) survey responses. The hospital is one of 213 in the nation and only two in the state to earn five stars for patient experience.

Read the [complete article](#).

NYS Senate Names Irina Gelman Woman of Distinction

Congratulations to Fulton County Director of Public Health and AHI PPS partner, Dr. Irina Gelman, who was recently honored by the New York State Senate as a 2018 Woman of Distinction awardee for her efforts in the implementation of a county-wide telehealth initiative.

"Dr. Gelman is truly deserving of statewide recognition as a woman of distinction as she is a real trailblazer in pioneering new technologies to ensure access to health care services for the residents of the 49th Senate District," stated Senator James Tedisco. "Thanks to Dr. Gelman's leadership and foresight, Fulton County residents now have a new option for non-emergency medical diagnosis with this telehealth program that uses 21st century technology to enable

people to connect with a physician or other health care provider without having to travel far distances and wait at a doctor's office."

Read the [complete article](#).

Health Care News and Resources

Please visit [Health Care News and Resources](#) for national, regional and local health care news and resources that may be relevant to your work.

If you have news you'd like us to consider publishing in this newsletter, please forward the details to Phil Kahn at communications@ahihealth.org.



Adirondack Health Institute

For more information, visit www.ahihealth.org/ahipps

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