



a·H· Informer

A news update from Adirondack Health Institute

November 1, 2018

Partner Success Stories

Essex County Touts Tangible Telehealth Results



Home health services are taking over Essex County and telehealth programs in the county have reached more than 60 patients according to Jennifer Newberry, Director of Patient Services for the county's Home Health Unit (pictured). The use of telehealth has resulted in a 61-percent hospital admissions reduction. Essex County Health Director Linda Beers added that the program has resulted in cost savings of \$43,000 for preventable hospitalizations this year and provided a viable solution for patient well-being.

[Read the Sun Community News article.](#)

[Watch the WCAX news report.](#)

New Schuyler Falls Detox Center a "Beacon of Light"

The Champlain Valley Family Center has opened an inpatient detox/rehabilitation center in Schuyler Falls, the first of its kind in Clinton County.

With a growing heroin and opioid epidemic devastating families across the North Country, officials hope the new 18-bed facility will help those struggling with addiction find successful paths to recovery.

"This is a beacon of light and will allow people to move forward to better days," said John Bernardi, Executive Director, United Way of the Adirondack Region, at a recent ribbon-cutting.



Former Assemblywoman Janet Duprey, State Senator Betty Little, Office of Alcoholism and Substance Abuse Services Commissioner Arlene Gonzalez-Sanchez, Assemblyman Billy Jones, and the organization's CEO, Connie Wille (pictured l-r), took part in a ribbon-cutting ceremony last week to celebrate the opening of a new detox and recovery center in Clinton County.

[Read the Press-Republican article.](#)

[Watch the WPTZ news report.](#)

Be sure to check your email inbox to read the first edition of the ADK



ADK WELLNESS CONNECTIONS

adkwellnessconnections.org and click on the "subscribe" button near the bottom of the home page.

Wellness Connections newsletter. The newsletter, which was distributed yesterday, has details on the region's first coordinated system of community and health care resources to serve families in the Adirondack region. Articles spotlight the system's technology platform, Unite Us, the benefits of joining the network, and our collaboration with the Healthy Together Network. If you would like to subscribe to the newsletter, visit our website at

Training Sessions, Conferences and Events



Behavioral Health Workforce Webinar Series

Four-part Webinar training series on Recruitment and Retention strategies and best practices for Behavioral Health Practices.

The *first of four* webinar trainings will be:

Service-Obligated Programs for Recruitment and Retention in Health Profession Shortage Areas

This first training will provide attendees with a deeper understanding of service-obligated programs available through the federal and state governments and the health profession shortage areas that exist within our region in which they can be used. The conversation will include a first-hand account from provider who has received loan repayment service-obligated programs.

**November 13, 2018
1:00pm - 2:00pm**

To register, please visit:
<https://zoom.us/j/727796436>

1-646-558-8656
Meeting ID: 727 796 436

*More information will be shared on additional
sessions taking place on:
December 4, 2018,
January 8, 2019,
and February 5, 2019.*



First Session Presented by:
**Robert Martiniano, DrPh, MPA,
Senior Program Manager,
Center for Health Workforce Studies
School of Public Health,
University at Albany, SUNY**
Dr. Martiniano has an extensive background in health workforce research, survey and evaluation design, and project management. He is the lead staff on the development of federal shortage designations and state and federal service-obligated programs.

Please direct questions to the
AHI Workforce Team,
DSRIPWorkforce@ahihealth.org



The Plattsburgh Patient Experience Providing Care From a New Lens

3-Part Training Series targeting staff involved with discharge planning and care management, particularly concerning the high-utilizer population.

Butcher Block
15 Booth Drive
Plattsburgh, NY 12901

Bridges to Health & Healthcare: October 25, 8:30am—12:00pm *or* 12:30pm—4:00pm

Presented by:

Nichole Christiansen, Prevention Coordinator, Champlain Valley Family Center

This part of the training has already taken place.

Trauma Informed Care: November 14, 8:30am—12:00pm *or* 12:30pm—4:00pm

There is growing awareness that trauma is pervasive and that the impact of trauma is often deep and life shaping. Violence and trauma are often at the center of an individual's criminal or juvenile justice involvement, work/school problems, mental health challenges and substance use. This training will introduce participants to the essential elements of a trauma informed system of care and how that understanding can be applied to the policies and practice that shape service delivery.

Presented by:

Nichole Christiansen, Prevention Coordinator, Champlain Valley Family Center

Motivational Interviewing: December 7 and January 18, 8:30am—12:00pm *or* 12:30pm—4:00pm

This two-day training is designed to help healthcare staff increase their skill in engaging patients in health behavior change. Participants will gain knowledge and experience with the Spirit of MI, clinical empathy, and MI skills that will help them to motivate patients to engage in healthy behaviors. Each MI training will be followed by an opportunity to participate in coaching calls to strengthen skills, problem solve, and share successes.

Presented by:

Dr. Daniel Mullin, Assistant Professor, Department of Family Medicine and Community Health, University of Massachusetts Medical School

To Register, visit: <https://www.surveymonkey.com/r/PlattsburghPtExp>



Growing a Strong Direct Care Workforce: A Strategic Approach to Recruitment and Retention

November 16, 2018

9:00am—3:00pm

Fort William Henry
48 Canada Street
Lake George, NY
Warrensburg Room

Training Description

By the year 2024, direct care workers are projected to add more new jobs than any other single occupation. Your ability to achieve and sustain a competitive edge as an employer of choice will be critical to growing your business in this difficult labor market. Together, we'll explore the demographics influencing the availability of workers, the threats to staff stability stemming from other service sectors, and share a range of innovative practices from quick wins to longer-term strategies that lead to significant improvements in recruitment and retention.

Objectives:

1. Explain the key factors contributing to the workforce shortage.
2. Identify ten strategies to improve recruitment and retention.
3. Explain the impact of supportive supervision on retention.

Presented by:

Susan R. Misiorski, Vice President of Workforce Innovations

Susan specializes in strategy, education and consultation to improve quality of care and quality of jobs. Susan serves as the Vice President of Workforce Innovations for PHI (Paraprofessional Healthcare Institute), a not for profit organization that is the nation's leading resource on the direct care workforce. Susan began her career as a nursing assistant, and has held positions as Director of Staff Development, Director of Nursing and Vice President of Nursing in a multi-site skilled nursing home corporation in New England. Her current client base spans a wide range of settings across the long-term care continuum that seek to create relationship-centered living and working environments. In addition, Susan is a national speaker on topics related to culture change and recruitment and retention, is a collaborator with CMS on initiatives to improve quality of life, and an author of articles, curricula and handbooks to advance culture change in aging.

To register, please visit the following link:

<https://recruitmentretention.eventbrite.com>





The St. Lawrence Patient Experience Providing Care From a New Lens

3-Part Training Series targeting staff involved with discharge planning and care management, particularly concerning the high-utilizer population.

Canton Best Western
90 E Main Street
Canton, NY 13617

Bridges to Health & Healthcare: October 24, 8:30am—12:00pm **or** 12:30pm—4:00pm

Presented by:

Patricia Hogle, Health Educator, Seaway Valley Prevention Council

This part of the training has already taken place.

Trauma Informed Care: November 28, 8:30am—12:00pm **or** 12:30pm—4:00pm

There is growing awareness that trauma is pervasive and that the impact of trauma is often deep and life shaping. Violence and trauma are often at the center of an individual's criminal or juvenile justice involvement, work/school problems, mental health challenges and substance use. This training will introduce participants to the essential elements of a trauma informed system of care and how that understanding can be applied to the policies and practice that shape service delivery.

Presented by:

Patricia Hogle, Health Educator, Seaway Valley Prevention Council

Motivational Interviewing: December 6 and January 17, 8:30am—12:00pm **or** 12:30pm—4:00pm

This two-day training is designed to help healthcare staff increase their skill in engaging patients in health behavior change. Participants will gain knowledge and experience with the Spirit of MI, clinical empathy, and MI skills that will help them to motivate patients to engage in healthy behaviors. Each MI training will be followed by an opportunity to participate in coaching calls to strengthen skills, problem solve, and share successes.

Presented by:

Dr. Daniel Mullin, Assistant Professor, Department of Family Medicine and Community Health, University of Massachusetts Medical School

To Register, visit: <https://www.surveymonkey.com/r/StLawrencePtExp>

Treatment for Tobacco Dependence Webinar, Dec. 4



ST PETER'S HEALTH
PARTNERS
Community Health Programs



Glens Falls Hospital
HEALTH PROMOTION CENTER

Glens Falls Hospital's Health Promotion Center, St. Peter's Health Partners' Community Health Programs, and the Medical Society of the State of New York, are hosting a webinar, *Evidence-Based Treatment for Tobacco Dependence*, 7:30 - 8:30 a.m., Tuesday, December 4. The webinar, presented by Michael B. Steinberg, MD, will offer in-depth, clinical training on the seven FDA-recommended cessation aids/medications and their proper dispensing to improve outcomes. Information on billing for such services and the benefits provided by public insurance plans will also be addressed. The target audience for the webinar is physicians, NPs, PAs, and pharmacists.

[Click here to register.](#)

Save the Date

Volume to Value:

Creative Funding Opportunities in
Payment Arrangements

Wednesday, March 20, 2019
The Queensbury Hotel, Glens Falls, NY

*Please note that each organization may send a maximum of 3 attendees.



Submit Your Content for *AHI Informer*

AHI partners in Clinton, Essex, Franklin, Fulton, Hamilton, Saratoga, St. Lawrence, Warren, and Washington counties are encouraged to submit content to Phil Kahn at communications@ahihealth.org to be considered for inclusion in *AHI Informer*.

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