



April 16, 2020

News Headlines

NY State of Health Again Extends Health Insurance Enrollment Period, AHI Offering Free Telephone Assistance



The NY State of Health Marketplace has again extended the Open Enrollment period for health insurance coverage allowing individuals to enroll in a Qualified Health Plan through May 15. Those who are eligible for other programs – Medicaid, the Essential Plan, and Child Health Plus – can enroll year-round. Those who have lost health insurance must apply for coverage within 60 days. To schedule a free telephone appointment with one of AHI's Enrollment Assistance Services and Education (EASE) program enrollment specialists, call 1.866.872.3740.

Reminder: AHI Health Home Available for Referrals

A reminder that the AHI Health Home Care Management program is available for referrals and ready to serve through our 24 affiliated care management organizations. Thanks to waivers from the New York State Department of Health, we have adjusted our operations to accommodate for telephonic services, consent, and support when needed. Referrals may be emailed to healthhome@ahihealth.org.

Click here to visit the AHI Health Home web page.

Other News

JCEO Opens Food Pantry at Saranac Lake High School

The [Joint Council for Economic and Opportunity of Clinton and Franklin Counties, Inc. \(JCEO\)](#) last week opened a new food pantry at Saranac Lake High School. "This is a project we have had in the works for several

months in partnership with the [Saranac Lake Central School District](#) and we were able to expedite it given the increased needs during this time," explained Nicole Laurin, JCEO's Development Director. The pantry is open by appointment from 9:00 a.m. - 1:00 p.m. on Mondays, Wednesdays, and Fridays. Consumers should call 518.897.1446 to schedule a day and time.



GET INVOLVED IN YOUR COMMUNITY

Volunteer
CONNECTION



Tri-County United Way Launches Volunteer Connection

[Tri-County United Way](#) has partnered with local nonprofit agencies to present community members with diverse volunteer opportunities all on one easy-to-use web page. *Volunteer Connection* provides an easy-to-navigate dashboard that lists volunteer opportunities in the region, which can be sorted by organization name/type, type of available work, event opportunities, and more. Agencies can easily create an account and post openings on the site.

[Click here to visit the Volunteer Connection web page.](#)

Training Sessions, Meetings, and Events

ENHANCING THE PATIENT EXPERIENCE WEBINAR LEARNING SERIES



The Enhancing the Patient Experience Webinar Learning Series will provide participants with frameworks for the practical application of strategies to address social needs, promote cultural competency and health literacy, and improve patient engagement and satisfaction in clinical practice settings. Each webinar will take place at 12pm on the first and third Thursdays of each month, beginning in February 2020. **Please note rescheduled dates below.**

Is Your Practice Health Literate?

Thursday, February 6, 2020, 12pm-12:30pm

Best Practices for Social Needs Screening and Linkage

Thursday, February 20, 2020, 12pm-12:30pm

Low Health Literacy Red Flags and Interventions

Thursday, March 5, 2020, 12pm-12:30pm

Health Literate Patient Materials

New date: Thursday, April 16, 2020, 12pm-12:30pm

Fostering a Stigma-Free Environment for Individuals with Behavioral Health and Substance Abuse Treatment Needs

New date: Thursday, May 7, 2020, 12pm-1pm

Leveraging Patient Feedback to Inform Solutions

New date: Thursday, May 21, 2020, 12pm-12:30pm

Improving Interpersonal Communications with Patients

New date: Thursday, June 4, 2020, 12pm-12:30pm

Reducing Unconscious Bias

New date: Thursday, June 18, 2020 12pm-1pm

Engaging Amish and Mennonite Patients

TBD: 12pm-1pm

For more information contact:

Brenda Stiles, bstiles@cvph.org, or

Victoria Knierim, vknierim@ahihealth.org.

Webinar information for the first Thursday of every month:

WebexLink: <https://bit.ly/2NfzNNi>

Meeting Number: 91-592-309

Call-in Number: 1-650-479-3207

Webinar information for the third Thursday of every month:

Webex Link: <https://bit.ly/37SVpHi>

Meeting Number: 192 311 490

Call-in Number: 1-650-479-3207

Presented by:





Community Health Worker Training

New Online Training Opportunity!

**May 4, 6, 11, 13, 18,
20, 27 and 29
June 1 and 3
9:00 am to 11:30 am**

Who is eligible?

Care coordinators, community health workers, service navigators and health support staff who work in Albany, Clinton, Essex, Fulton, Greene, Montgomery, Rensselaer, Saratoga, Schenectady, Schoharie, Warren or Washington counties can join us for this **FREE** training.

The Community Health Worker training model is designed to provide new and incumbent community health worker staff with the necessary theoretical and practical knowledge to address a number of health needs in the community. Through ten training modules, participants will gain necessary core competencies and knowledge of the communities and populations they support.

This **FREE** training is offered to community health workers, care coordinators, service navigators and any health support staff who are dedicated to improving the health outcomes of their clientele.

This training is offered online over the course of 10 days, offering a unique training session each day.

Hudson Mohawk AHEC aims to develop and strengthen the healthcare workforce in underserved communities. We achieve our mission through myriad career exposure and workforce initiatives. Learn more at www.hmahec.org.

This training is provided in part by support from the New York State Department of Health, Office of Primary Care and Health Systems Management, Center for Health Care Policy and Resource Development, Division of Workforce Transformation through the Health Workforce Retraining Program/Initiative. The opinions, results, findings and/or interpretations of data contained therein are the responsibility of the Contractor and do not necessarily represent the opinions, interpretations or policy of the New York State.

Register for the **FREE** training by visiting:

[https://zoom.us/meeting/register/
tJOucuihrz8oG9NhNk-Fc8UHUwfMEOqqC4LD](https://zoom.us/meeting/register/tJOucuihrz8oG9NhNk-Fc8UHUwfMEOqqC4LD)



[Click here to register.](#)

Planning for the Future of Telehealth Workshop, June 25

AHI and the [Center for Technology in Government at the University at Albany](#), are hosting *Planning for the Future of Telehealth: A Strategic Planning Workshop* 8:00 a.m. - 4:30 p.m., Thursday, June 25, at the Crowne Plaza in Lake Placid. The workshop will bring together collaborative partners to develop a strategic plan for the future implementation of telehealth in the

North Country region. An AHI Telehealth Listening Tour report, *The State of Telehealth in the North Country*, compiled by AHI with funding support from the Charles R. Wood Foundation, will shape the workshop discussion. Stakeholders across the region are encouraged to review the report and then attend the workshop in support of prioritizing needs and actions that address barriers to telehealth adoption, implementation, and expansion.



Contact Nancy DelMastro at ndelmastro@ahihealth.org, or Katy Cook at kcook@ahihealth.org with any workshop, report, or application questions.

[Click here to register.](#)

SMRC Offering a Virtual Chronic Disease Self-Management Course



The Self-Management Resource Center (SMRC) is offering a virtual chronic disease self-management course. *Better Choices, Better Health*® is a six-week online program for groups of approximately 25 people with a variety of ongoing health conditions. Workshops are led by two trained facilitators, one or both of whom are peers with a chronic health condition themselves. Sessions are highly participative through internal messaging and online discussion boards, where mutual support and success builds participants' confidence in their ability to manage their health and maintain active and fulfilling lives.

[Click here for more information.](#)

Share Your Updates

AHI partners in Clinton, Essex, Franklin, Fulton, Hamilton, Saratoga, St. Lawrence, Warren, and Washington counties are encouraged to send news items to Phil Kahn at communications@ahihealth.org to be considered for inclusion in *AHInformer*.

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STAY CONNECTED WITH US!

