



Adirondack Health Institute

Lead Empower Innovate



Created by the AHI Telehealth Technical Assistance Center

## Telehealth Reimbursement: NYS Medicaid Guidance

### Eligible Hub/Distant Site Provider List:

Midwives	Nurse Practitioners
Physical Therapists	Dentists
Occupational Therapists	Podiatrists
Certified Diabetes Educators	Optometrists
Certified Asthma Educators	Psychologists
Genetic Counselors	Social Workers
Registered Professional Nurses (for RPM only)	Audiologists
Speech Language Pathologists	Physicians
Hospices licensed under Article 40 of PHL	Physician Assistants
Home Care Services Agencies licensed under Article 36 of PHL	Credentialed Alcoholism and Substance Abuse Counselors (CASAC) credentialed by OASAS
Hospitals licensed under Article 28 of Public Health Law (PHL), including residential health care facilities serving special needs populations	Providers authorized to provide services and service coordination under the Early Intervention (EI) Program pursuant to Article 25 of PHL

### Hub/Distant Site:

Any secure location where the telehealth provider is located within the fifty United States or United States territories.

### Eligible Spoke/Patient Site:

- Article 28 facilities (general hospitals, nursing homes, diagnostic and treatment centers);
- Article 40 facilities (hospice programs);
- Facilities as defined in Subdivision 6 of Section 1.03 of the Mental Hygiene Law including clinics certified under Articles 16, 31, and 32;
- Clinics licensed or certified under Article 16 of MHL;
- Certified and non-certified day and residential programs funded or operated by OPWDD;
- Any type of adult care facility licensed under Title 2 of Article 7 of SSL;
- Private physicians' or dentists' offices located in NYS;
- Public, private and charter elementary and secondary schools located in NYS;
- School-age childcare programs located in NYS;
- Child daycare centers located within NYS;
- Other providers determined by the Commissioners of DOH, OMH, OASAS, or OPWDD pursuant to regulation;
- The member's place of residence located in NYS or other temporary location within or outside the state of NY.

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## **Consent**

Documentation in the medical record must reflect that the member was made aware of the patient rights outlined in policy. In addition to policies and procedures regarding telemedicine consent, there must also be written policies and procedures detailing a contingency plan in the case of a failure of transmission or other technical difficulty that renders the service undeliverable via telehealth. These documents must be available upon audit.

## **Billing Modifiers**

**95:** Synchronous telemedicine service rendered via a real-time interactive audio and video telecommunication system.

**GT:** Via an interactive audio and video telecommunication systems.

**GQ:** Via an asynchronous telecommunications system.

**25:** Significant, separately identifiable evaluation & management (E&M) service by the same physician or other qualified health care professional on the same day as a procedure or other service.

## **Place of Service Code When Billing Telehealth**

**02:** The location where health services and health-related services are provided or received, through telehealth telecommunication technology. When billing telehealth services, providers must bill with place of service code 02 and continue to bill modifier 95, GT or GQ.

## **Billing Guidelines**

Only one clinic payment will be made when both the originating site and the distant site are part of the same provider billing entity. In such cases, only the originating site should bill Medicaid for the telemedicine encounter.

For individuals with **Medicare and Medicaid**, if Medicare covers the telehealth encounter, Medicaid will reimburse the Part B coinsurance and deductible to the extent permitted by state law. If a service is within Medicare's scope of benefits (e.g., physician), but Medicare does not cover the service when provided via telehealth, Medicaid will defer to Medicare's decision and will not cover the telehealth encounter at this time.



**For more information:**

[https://www.health.ny.gov/health\\_care/medicaid/program/update/2019/feb19\\_mu\\_speced.pdf](https://www.health.ny.gov/health_care/medicaid/program/update/2019/feb19_mu_speced.pdf)