



Adirondack Health Institute

Lead • Empower • Innovate

Practice Transformation Workgroup

PRESENTED BY:

Louann Villani, RN AHI

Brenda Stiles, RN ACO

The slide features a background image of several hands clasped together in a supportive grip. On the left side, there are three overlapping hexagons: a white one with a red outline, a yellow one, and a green one. On the right side, there are three overlapping hexagons: a grey one, a yellow one, and a teal one. A horizontal bar with segments of green, blue, red, teal, and yellow is positioned above the main title. A solid green bar is at the bottom of the slide.

April 16, 2020



- Opening/Welcome – Louann Villani
- Telehealth – Katy Cook
 - *Are you using Telehealth, what do you need help with? If you have any specific questions, please send ahead.*
- NCQA and PCMH Updates – Louann Villani and Jessica Swartzman
 - *Do you have any questions about Annual Recognition? NCQA updates?*
- COVID Open Discussion
 - *How are you doing with the COVID Pandemic? Where are your pain points? Is there anything you could use assistance with?*
- Open Discussion



- Are you using Telehealth? How's it going?
- Do you need help?
- Resources

Attached: How to prepare for Virtual Visit

<https://ahihealth.org/what-we-do/telemedicine/>

Katy Cook, MS, CTC
kcook@ahihealth.org

Nancy DelMastro, MPH, CTC
ndellmastro@ahihealth.org



NCQA COVID-19 Response

- NCQA is adapting to the COVID-19 pandemic
- Their coronavirus response page is being continually updated
 - https://www.ncqa.org/covid/?utm_medium=email&utm_source=sf&utm_campaign=covid-rp&utm_term=20200320
- At this point there are no blanket extensions for PCMH submissions, however NCQA will accept requests for extensions for practices with submission dates March-September on a case by case basis.
 - Typical extension is 2 months.
 - Include ways in which the organization has been impacted in the request
- Requests can be submitted through myncqa.com or through “Ask a question” in QPASS (***SEE ATTACHED DOCUMENT***)



- NCQA has indicated that they will show increased flexibility during virtual reviews
- Practices can show evidence of processes anytime in the past year
- It is understood that some processes may be on hold right now
- Reminder: Telehealth may be used as an alternate appointment type (AC06-1 credit)
- What are some criteria that have been impacted in your practice?
 - Proactive reminders
 - Risk stratification
 - Comprehensive Health Assessment
 - Care Transitions Outreach and follow up
 - Screening tools
 - Access



Small Business Update

- Small Business Paycheck Protection Program FAQ:
<https://files.constantcontact.com/2f1005d5001/dae404e5-0b1b-4049-8b3a-00d761a3cc13.pdf>
- <https://files.constantcontact.com/2f1005d5001/9f3816a3-acec-49d2-b65c-9eefe2881b7c.pdf>
- Small Business Paycheck Protection Program Application Form:
https://www.zdlaw.com/media/news/462_Small%20Business%20Administration%20Paycheck-Protection-Program-Application-.pdf
- The Small Business Owner's Guide to the CARES Act:
https://www.sbc.senate.gov/public/_cache/files/9/7/97ac840c-28b7-4e49-b872-d30a995d8dae/F2CF1DD78E6D6C8C8C3BF58C6D1DDB2B.small-business-owner-s-guide-to-the-cares-act-final-.pdf
- Lake Champlain – Lake George Regional Planning Board Business Interruption Micro-Loan Program: <https://lclgrpb.org/revolving-loan-fund/>



- AHI Website: <https://ahihealth.org/>
- AHI COVID Newsletter – M-W-F
- ACO Newsletter

Louann Villani, RN

lvillani@ahihealth.org

Brenda Stiles, RN

bstiles@cvph.org



a·H·I

Adirondack Health Institute

